**Task 2**

# **Your Prototype Link**

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| --- | --- |
| Name: | Nicholas Walters |
| ID: | 001013686 |
| Prototype Link: <https://www.figma.com/proto/IuPCxpBxeZIJYh2fWE0WPi/Taniti-Website-Project?page-id=235%3A374&type=design&node-id=235-375&viewport=557%2C1088%2C0.9&t=Wpg7mX4KnldpnMRD-1&scaling=min-zoom&starting-point-node-id=235%3A375&mode=design> | |
|  | |
| Five Objective Usability Tasks: | |
| 1. Find information about food.  2. Go to the FAQS page.  3. Hit the “Send Email” button in the Contact Us section.  4. Check the functionality of the hamburger menu.  5. Go to the testimonials page. | |

# **Your Completed Peer Reviews**

### Review 1

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| --- |
| Name of the Prototype Owner: |
| Nicholas Brown |
| Your Panopto Review Link: |
| https://wgu.hosted.panopto.com/Panopto/Pages/Viewer.aspx?id=3576e454-b790-4ea2-ac66-b0590177affa |

### Review 2

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| --- |
| Name of the Prototype Owner: |
| Marcus Lull |
| Your Panopto Review Link: |
| https://wgu.hosted.panopto.com/Panopto/Pages/Viewer.aspx?id=b904b263-4e0c-46cd-a404-b059017ed26f |

### Review 3

|  |
| --- |
| Name of the Prototype Owner: |
| Jennifer C. Wahl |
| Your Panopto Review Link: |
| https://wgu.hosted.panopto.com/Panopto/Pages/Viewer.aspx?id=7226bf24-5bb0-4b8f-844c-b05a00041db4 |

# **Peer Reviews of Your Prototype**

### Review 1

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| --- |
| Name of Peer Reviewer |
| Nicholas Brown |
| Panopto Review Link: |
| [Peer Review for Nicholas Walters (panopto.com)](https://wgu.hosted.panopto.com/Panopto/Pages/Viewer.aspx?id=7ba67385-aa70-4357-aa88-b05a000f3aa6) |

### Review 2

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| --- |
| Name of Peer Reviewer: |
| Lucas Sundby |
| Panopto Review Link: |
| [Submission for REQ04410 (Nicholas Walters) (panopto.com)](https://wgu.hosted.panopto.com/Panopto/Pages/Viewer.aspx?id=38e6fba5-665a-48c9-93c1-b05a014e1682) |

### Review 3

|  |
| --- |
| Name of Peer Reviewer: |
| Josie Wirthlin |
| Panopto Review Link: |
| [Prototype review for Nicholas Walters by Josie Wirthlin (panopto.com)](https://wgu.hosted.panopto.com/Panopto/Pages/Viewer.aspx?id=27c68de8-6be6-4b57-a092-b05a0022af26) |

## **Feedback**

* **Nicholas Brown** 
  + Task 1: Find information about food
    - Actionable: It is actionable because it was the very top of the page and easy to find.
      * Nicholas liked how it was quick.
  + Task 2: Go to the FAQS page
    - Actionable: It is actionable because it’s available on every page to click on.
  + Task 3: Hit the “Send Email” button in the Contact Us section
    - Actionable: It is actionable because you can click on the button.
      * Nicholas liked how the loading message popped up letting you know the email sent.
  + Task 4: Check the function of the hamburger menu
    - Actionable: It is actionable because it works.
      * Nicholas noticed that it doesn’t work on all pages. It won’t work on the contact us page.
      * Nicholas thought that it was interesting that the hamburger menu was on the right side when the pop up showed up on the left side.
  + Task 5: Go to the testimonials page
    - Actionable: It is actionable because when you click on the pictures it goes to the links.
      * Nicholas pointed out that the actual link wasn’t on the word “testimonials” but on the pictures.
* **Lucas Sundby** 
  + Task 1: Find information about food
    - Actionable: It is actionable because its nice and easy, at the top.
      * Lucas liked how simple it was to find the information about food.
  + Task 2: Go to the FAQS page
    - Actionable: It is actionable because it goes to the page based on the link.
      * Lucas mentioned that it didn’t work from the hamburger menu on the Food page.
  + Task 3: Hit the “Send Email” button in the Contact Us section
    - Actionable: It is actionable because it does function.
  + Task 4: Check the function of the hamburger menu
    - Actionable: It is actionable because it works.
      * Lucas already pointed out prior to this task specific task that the hamburger menu opened but showed that it opens as expected again.
  + Task 5: Go to the testimonials page
    - Actionable: It is actionable because we can get there.
      * Lucas opened the testimonials page from the hamburger menu and liked how easy it was to navigate to it.
      * Lucas liked how all the tasks were 1 click away.
* **Josie Wirthlin**
  + Task 1: Find information about food
    - Actionable: It is actionable because it shows information about food.
      * Josie liked how it was mobile and how it was right at the top.
  + Task 2: Go to the FAQS page
    - Actionable: Its actionable because it went right to the Frequently asked question page.
      * Josie liked the image and thought it was fun.
  + Task 3: Hit the “Send Email” button in the Contact Us section
    - Actionable: It is actionable because it navigated to where it needed to go.
      * Josie pointed out that from the FAQS page it wouldn’t go to the Contact Us page. She had to go back to home to get it to work.
      * Josie liked how after you click on send email a notification popped up to say email sent.
  + Task 4: Check the function of the hamburger menu
    - Non-Actionable: It wasn’t actionable because the hamburger menu wasn’t functioning.
      * Josie tried on multiple screens and multiple attempts but couldn’t get the hamburger menu to function due to the Figma pop up.
  + Task 5: Go to the testimonials page
    - Actionable: It is actionable because it went to the testimonials.
      * Josie liked the pictures and the reviews.

## **Summary**

**To Summarize this was a very fun project to work on. I received a lot of great feedback from my prototype. It was very interesting to see how each user did the exact same usability test but got a variety of results. A lot of the results were the same but what stood out to me was that each user had a different experience. This was truly a great real-world scenario.**

**When Nicholas Brown preformed a peer review, he really liked the layout. If I was to do the prototype again, I would listen to his feedback and make sure all the links worked. It was very helpful to see what I missed. I don’t think I would change the layout of where the popup pulled up though because based on my own personal preferences, I thought it was unique.**

**When Lucas Sundby performed a peer review, he also really liked the mobile layout. He liked how everything was a click away. He also mentioned that some of the links weren’t working from the hamburger menu. I would also perform the feedback he mentioned so that every link would work. This would be helpful especially if people happen to get themselves on a page that gets them stuck. I know thru my own experience that when I have visited websites if I get stuck I as the user will want to leave the website. We wouldn’t want people to give people an excuse to leave our website but to keep visiting it.**

**When Josie Wirthlin performed a peer review, she really liked how organized it was and clean it appeared. She couldn’t get the hamburger menu to pull up no matter what she tried to do. I am not sure if it was user error or not but regardless of if I was to do the prototype again, I might want to make the header a little bit bigger. By making the header a little bit bigger it would allow for the hamburger menu to be a little bit bigger as well. This might prevent the popup from blocking the hamburger menu. Her feedback gave me great insight on how my mobile site might not appeal to everyone’s phone/screen sizes. I would want to try and incorporate more screen sizes to have a broader audience.**

**I would just like to close in saying that for the most part the feedback was well received. Everyone liked the look of my layout, and I would want to try and make sure that it was more accessible to different sizes. I also would want to fix some of the links to make sure everyone was happy.**

Changes from the **Wireframe**:

* Moved the logos around.
* Figured out the layout of the page and web flow.
* Instead of making 1 main scrollable webpage I changed it to multiple links.

Changes after **Guerrilla** **Testing**:

* Moved the social media icons on the footer vs the header.
* Made the hamburger menu work instead of it being just blank icon with no functionality.
* Cleaned up the look and feel of the web flow. It was messy prior to the Guerrilla Testing.
* Suggested to have a log in page.

Changes after **Usability** **Testing**:

* Suggested to change the side of the drop-down menu to pull up from the right side.
* Suggested that made sure all the links were working.
* Suggested to make the header a little bit bigger to try and click on the hamburger menu instead of the Figma popup.

References or Citations

* No outside references were used in this document.